

VMCH HACC-PYP Fee Schedule

The Home and Community Care Program for Younger People (HACC-PYP) is a Victorian Government-subsided program aimed at supporting Victorians from birth to 65 years, if their capacity for independent living is at risk. This may be due to chronic illness, mental health issues or disability. Once you have been assessed and deemed eligible for HACC-PYP funding, you will be able to access these services and pay a contribution towards the cost of your care.

HACC-PYP Fee Schedule – effective 1 July 2026 – 30 June 2027

Service Type		Rates
Domestic assistance	Assistance with cleaning your home and/or unaccompanied shopping	\$7.00 per hour
Personal care	Assistance with personal care such as showering	\$7.00 per hour
Flexible respite (excluding transport)	Assistance with respite for you or your carer either within the home or out of the home	\$7.00 per hour
Individual social support	Visiting and accompanied activities such as shopping	\$7.00 per hour
Garden maintenance	Garden maintenance to assist you to maintain a safe home environment.	\$14.00 per hour
Private transport fee (not funded by HACC)	For services requiring transport, you must fund kilometre privately	\$1.10 per km



Office hours - Monday to Friday, 9am to 5pm
New enquiries: 1300 698 624 or hello@vmch.com.au
Existing clients: 03 8595 2430

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General information

- A minimum two-hour charge applies to all services
- Services are available Monday to Friday, 8am to 5pm (excluding public holidays)
- The schedule of fees is reviewed at the beginning of each financial year and is subject to change at any time. Four weeks' notice will be provided.

Payment/charges

Clients will be invoiced at the completion of each month. Invoices will be posted and payment can be made by direct debit or via the payment method located on the invoice.

Payments not made within this time frame and/or non-payment of fees will be managed in accordance with the VMCH Fee and Debtor Management Policy and Procedure.

Clients experiencing a change in financial circumstances or financial hardship may apply for fee reduction or waiver. Please discuss this with our VMCH HACC-PYP team.

Leave/cancelling a service

Please note that 48 hours notice is required if you need to cancel or temporarily suspend your service. Failure to provide notice will result in charges up to the full value of the service.

Out-of-pocket expenses

Certain activities may include additional out-of-pocket expenses (e.g. meals, purchase of equipment, dressings). All additional out-of-pocket expenses will be clearly communicated prior to delivery of the service.

Contact us

Contact us to check which services are available in your local area. It's important to us that you receive the right services to suit your needs. Please contact us at any time to discuss making any changes to your services.



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